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21 October 2024

CONSUMER ALERT

RECALL OF BELKIN BOOSTCHARGE PRO FAST WIRELESS CHARGER FOR APPLE WATCH + POWER BANK 10K, MODEL BPD005

The COMESA Competition Commission (the “Commission”) has become aware that Belkin Limited (“Belkin”), has voluntarily recalled its Belkin BoostCharge Pro Fast Wireless Charger for Apple Watch + Power Bank 10K, model number BDP005. Belkin reported that a manufacturing defect in the product could in some circumstances cause the portable wireless battery charger’s lithium cell component to overheat, which could pose a fire hazard to consumers.

In a recall notice published on its website, Belkin has requested consumers who purchased the affected product to immediately stop using it, disconnect it from any power supply or other products and place it in a safe, dry location away from anything flammable or anything that can damage the power bank.

More information on the recall can be found here: <https://www.belkin.com/support-article/?articleNum=336820>



Affected Model: BDP005

Affected consumers can apply for a refund by filling the form available in the link below:

<https://belkin.my.salesforce-sites.com/caforms/bpd005RecallFormEnglish>

The Commission has established that the product is marketed in COMESA on different online platforms and may therefore have been or likely to be purchased by consumers in the COMESA Region.

Pursuant to Article 30(1)(b) of the COMESA Competition Regulations, the Commission wishes to inform the general public and consumers who had purchased the product or those who come across the recalled product in the COMESA Member States, to avoid its purchase or use and report the matter to the Commission by contacting **Mr. Steven Kamukama, Director, Consumer Welfare and Advocacy Division** on +265 (0) 111 772466 or by email on: skamukama@comesacompetition.org.

Affected persons within the Common Market may also contact their national consumer institutions or any other body with the mandate on consumer protection in their countries.



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