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16 OCTOBER 2025

CONSUMER ALERT TO THE GENERAL PUBLIC

SAFETY RECALL OF 12,491 BMW VEHICLES BY BMW GROUP SOUTH AFRICA

1. The COMESA Competition Commission (the “**Commission**”) has become aware of a safety recall of various series of BMW vehicles by BMW Group South Africa (BMW), following product controls and customer complaints. The recalled vehicles were available in South Africa from 2016.
2. According to a media statement by the National Consumer Commission of South Africa (the “NCC”), published on 6 October 2025, the recalled vehicles may allow water to enter the starter motor at specific points, leading to corrosion. This could prevent the engine from starting and may also cause a short circuit and localized overheating of the starter motor. In extreme situations, this could result in a vehicle fire, which can occur even while the vehicle is parked.
3. The media statement by the NCC states that consumers are advised to avoid driving through water which may result in submersion of the Starter Motor, particularly with a chance of the vehicle remaining submerged for an extended period. In the unlikely event of a thermal event, damage to persons or property may occur.
4. Below are details of the affected BMW models:

BMW Series	Picture
3 Series (G20 model)	
4 Series (G22 model)	
5 Series (G30 model)	

Z4 (G29 model)	
X3 (G01 model)	
X4 (G02 model)	

5. More information regarding the recall can be accessed through the link below:
<https://thencec.org.za/product-safety-recall-12-491-various-series-of-bmw-vehicles/>
6. Affected consumers are urged to take their vehicles to the nearest authorised BMW dealership to replace the Starter Motor at no cost, and can also use this link: <https://www.bmw.co.za/en/service-portal/bmw-technical-campaigns.html> or monitor in-car communication to check if their vehicle is affected by the safety recall.
7. The Commission is aware that consumers from several COMESA Member States import similar vehicles from South Africa, and therefore, pursuant to Article 30(1)(b) of the COMESA Competition Regulations, the Commission wishes to inform the public of the risks associated with the recalled BMW vehicles and advises affected consumers to verify whether their vehicles are affected and have them checked and/or repaired.
8. The Commission is also engaging BMW South Africa to ensure that any affected consumers within the Common Market are provided redress in accordance with the recall.
9. Should you require more information or clarification on the matter, you may contact the undersigned.



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