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25 MARCH 2026

## CONSUMER ALERT TO THE GENERAL PUBLIC

### CONSUMER PRODUCT RECALL OF TOYOTA LAND CRUISER LC 300 SUPPLIED BY TOYOTA SOUTH AFRICA MOTORS (TSAM)

The COMESA Competition and Consumer Commission (the “**Commission**”) has become aware through a Press Statement posted on the Facebook page of the National Consumer Commission (NCC) of South Africa regarding a recall of certain batches of Toyota Land Cruiser L300. The NCC’s recall applies to 1,846 models sold by Toyota South Africa Motors (TSAM) between 8 January 2025 and 16 January 2026.

The recall was based on a voluntary notification by TSAM to NCC of an error in the programming of the Transmission Electronic Control Unit (T-ECU), which may lead to the unit not detecting and reporting errors originating from the LC300’s transmission. The SUV is fitted with a 10-speed automatic transmission that uses linear solenoids to control gear shifts.

According to Toyota, if a solenoid fails under certain driving conditions, the T-ECU and Engine ECU may not detect or report the failure, resulting in the transmission over-revving in certain gears. This, in turn, could damage the transmission and result in the loss of power while driving at higher speeds. “If certain damage occurs to the transmission housing, there is also the possibility for transmission fluid to leak from the housing,” noted the NCC. “This could increase the risk of a crash or fire if an ignition source is present.”

The recall urges owners of affected vehicles to respond promptly and take these vehicles to the nearest authorised Toyota dealerships for reprogramming of the Transmission ECU.

Below is the pictorial impression of the called Toyota Land Cruiser L300:



The Commission is aware that Toyota Landcruiser 300 series are imported in the Common Market for Eastern and Southern Africa (COMESA) by several Member States.

In view of the above, the Commission, pursuant to Regulation 66 of the COMESA Competition and Consumer Protection Regulations 2025, warns the general public in the Common Market of the dangers related to the Recalled Vehicles. The Commission therefore advises consumers to take caution when purchasing the recalled vehicles. Further, the Commission advises consumers who are driving the affected series to crosscheck and confirm whether their vehicles are among the recalled and follow the guidelines to get to the nearest dealership for redress.

The Commission continues to work closely with Toyota and the Member States to ensure that any affected consumers are informed and provided with the necessary redress. Should you require more information or clarification on the matter, you may contact the undersigned.

**Mr. Steven Kamukama**  
**Director, Consumer Welfare and Advocacy**  
**COMESA Competition and Consumer Commission**  
**5th Floor, Kang'ombe House**  
**P.O. Box 30742, Lilongwe 3, Malawi**  
**Office Phone: +265 (0) 111 772466**  
**Email: [skamukama@comesacompetition.org](mailto:skamukama@comesacompetition.org);**  
**CC: [compcom@comesacompetition.org](mailto:compcom@comesacompetition.org)**



## **MEDIA STATEMENT**

### **PRODUCT SAFETY RECALL: 1 846 TOYOTA LAND CRUISER LC300 VEHICLES**

The National Consumer Commission (NCC) informs consumers of a recall of certain Toyota Land Cruiser LC300 vehicles distributed in South Africa by Toyota South Africa Motors (Pty) Ltd. This recall affects 1 846 vehicles that were sold between 8 January 2025 and 16 January 2026.

The LC300 vehicles have a 10-speed automatic transmission that uses linear solenoids to control gear shifts. According to the supplier, if a solenoid failure occurs under certain driving conditions, the Transmission Electronic Control Unit (T-ECU) and the Engine ECU may not detect or report the failure, resulting in the transmission over-revving in certain gears. This could damage the transmission and result in a loss of motive power while driving at higher speeds.

If certain damage occurs to the transmission housing, there is also the possibility for transmission fluid to leak from the housing. This could increase the risk of a crash or fire if an ignition source is present.

Consumers who own the affected vehicles are urged to take their vehicles to an authorised Toyota dealership for reprogramming of the Transmission ECU, which will be carried out at no cost to the consumer. The NCC urges consumers to respond promptly to this recall given the safety concerns.

**Ends**

**19 March 2026**

**Issued by: National Consumer Commission (NCC)**