

29 May 2026

## PRESS RELEASE

### FALSE SOCIAL MEDIA REPORTS REGARDING ALLEGED FINE AGAINST AIRTEL KENYA

The COMESA Competition and Consumer Commission (the “Commission”) wishes to inform the public that a social media post alleging that the Commission imposed a fine of KES 7.8 billion on Airtel Kenya over misleading mobile money transaction charges is false, misleading, and was not issued by the Commission.

The Commission categorically disassociates itself from the said post and urges members of the public to disregard it in its entirety.

The Commission further clarifies that its current engagement concerning Airtel Group is limited to an ongoing investigation into possible violations of Articles 27 and 28 of the COMESA Competition Regulations, and which was duly published on our website on 30 January 2025. This investigation relates specifically to Airtel Group’s international money transfer services in Uganda, Malawi and Kenya.

The Commission has not issued any decision, finding, or financial penalty against Airtel Kenya in relation to the allegations contained in the social media post or the ongoing investigations. The Commission will communicate the outcome of the investigation upon conclusion of all necessary investigative and procedural processes.

Members of the public are encouraged to rely only on official communications issued through the Commission’s official and verified channels for accurate and authoritative information. The Commission also cautions the public against the dissemination or reliance upon unverified information purporting to represent official actions of the Commission.

The Commission takes seriously the illegal use of its name, the forgery of its letterhead, and the dissemination of false information concerning its activities. Accordingly, the Commission is reviewing the source and circulation of the false publication and reserves the right to pursue appropriate legal action against any persons responsible for originating or disseminating the misinformation.

For further inquiries, please contact the undersigned:



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